



United States Consulate General Jerusalem

May 9, 2018

This is a joint message from the U.S. Embassy in Tel Aviv (soon to be U.S. Embassy in Jerusalem) and the U.S. Consulate General in Jerusalem. The purpose of this message is to update U.S. citizens in Israel, the West Bank, and Gaza on consular services available from the Consulate General and Embassy following the opening of the U.S. Embassy in Jerusalem on May 14, 2018.

U.S. EMBASSY IN JERUSALEM (14 David Flusser Street)

<https://il.usembassy.gov> // [JerusalemACS@state.gov](mailto:JerusalemACS@state.gov)

After May 14, the Embassy in Jerusalem located at 14 David Flusser Street will provide passport, citizenship, notarial, and emergency consular services to U.S. citizens in Israel, as well as to U.S. citizens in the West Bank and Gaza who are able to come to Jerusalem to apply for consular services in person. The Embassy will provide emergency assistance to U.S. citizens in Jerusalem. Individuals present in Israel, the West Bank, and Gaza may apply for nonimmigrant and immigrant visa services and federal benefits (Social Security) at the Embassy. Consular services are available by appointment only. All immigrant visas and all federal benefits services for individuals living in Israel, the West Bank, and Gaza are processed only at the Embassy in Jerusalem.

U.S. CONSULATE GENERAL IN JERUSALEM (18 Agron Road)

<https://jru.usconsulate.gov> // [ConGenJerusalemACS@state.gov](mailto:ConGenJerusalemACS@state.gov) (Note: email not active until May 14)

After May 14, the Consulate General located at 18 Agron Road will serve U.S. citizens in the West Bank and Gaza by providing limited passport, citizenship, and notarial services at offsite locations in the West Bank and at the Erez Crossing. These services are available to U.S. citizens who are unable to appear in person at the Embassy in Jerusalem, the Embassy Branch Office in Tel Aviv, or the Consular Agency in Haifa. The Consulate General will assist U.S. citizens in the West Bank and Gaza, to include the Allenby Crossing and checkpoints between the West Bank and Israel, in the event of an emergency and in cases of arrest, death, or serious injury. The Consulate General will not provide any visa services or any other public services at its Jerusalem location.

U.S. EMBASSY BRANCH OFFICE IN TEL AVIV (71 HaYarkon Street)

<https://il.usembassy.gov> // [TelAvivACS@state.gov](mailto:TelAvivACS@state.gov)

After May 14, the Embassy Branch Office in Tel Aviv (formerly the Embassy in Tel Aviv) located at 71 HaYarkon Street will continue to provide the same consular and visa services it provided before. The Branch Office in Tel Aviv will provide passport, citizenship, notarial, and emergency consular services to U.S. citizens in Israel, as well as to U.S. citizens in the West Bank and Gaza who are able to apply for consular services in person. The Branch Office in Tel Aviv will provide emergency assistance to U.S. citizens in Israel outside of Jerusalem. Individuals present in Israel, the West Bank, and Gaza may apply for nonimmigrant visa services at the Branch Office in Tel Aviv. Consular services are available by appointment only.

U.S. CONSULAR AGENCY IN HAIFA (26 Ben Gurion)

<https://il.usembassy.gov/embassy-consulates/consular-agent-in-haifa/> // [consage@netvision.net.il](mailto:consage@netvision.net.il)

After May 14, the Consular Agency located at 26 Ben Gurion will continue to provide the same consular services for U.S. citizens it provided before. The Consular Agency in Haifa will provide routine passport, citizenship, and notarial services to U.S. citizens in northern Israel and will assist U.S. citizens in case of emergency.